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- (71) Applicant (for all designated States except US): TELABOUT, INC. [—/US]; 1100 Glendon Avenue, 17th Floor, Los Angeles, CA 90024 (US).
- (72) Inventors; and
- (75) Inventors/Applicants (for US only): O'MALLEY, Matt [US/US]; 1100 Glendon Avenue, 17th Floor, Los Angeles, CA 90024 (US). HENCH, David [US/US]; \*.
- (74) Agent: ROBBINS, Billy, A.; Fulbright & Jaworski L.L.P., 865 South Figueroa Street, 29th floor, Los Angeles, CA 90017-2571 (US).

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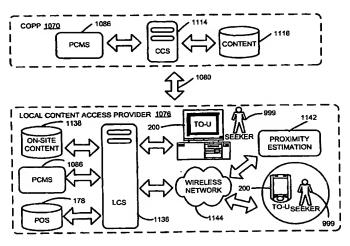
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(54) Title: CONTENT CREATION, DISTRIBUTION, INTERACTION, AND MONITORING SYSTEM



(57) Abstract: A system for managing an end-user's (Seeker 999) request for information and entertainment. This information can be retrieved using a kiosk with a computer, using software over the Internet with a hardwired computer-like device, or using software with a wireless handheld device (TO-Us 200). Applications (1086) include any areas including commercial, industrial, and government where groups of people congregate such as trade shows, retail stores, restaurants, offices, manufacturing plants, and governmental buildings. The system (200) provides both audio and text information and entertainment from a plurality of sources. These sources include information and entertainment from the local environment or 'on-site' information, and from a remote environment. These locations can also retrieve information from the end-user (Seeker 999). This information can be product feedback, customer service opinions, product information requests, or the like.



#### INTERNATIONAL SEARCH REPORT

International application No.

PCT/US03/39237 CLASSIFICATION OF SUBJECT MATTER IPC(7) : G06F 17/60 US CL 705/26 According to International Patent Classification (IPC) or to both national classification and IPC FIELDS SEARCHED Minimum documentation searched (classification system followed by classification symbols) U.S.: 705/26 Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched Electronic data base consulted during the international search (name of data base and, where practicable, search terms used) DOCUMENTS CONSIDERED TO BE RELEVANT Relevant to claim No. Citation of document, with indication, where appropriate, of the relevant passages Category \* US 5,875,108 A (Hoffberg et al.) 23 February 1999 (23.02.1999), column 26, line 38 through column 47 lines 67. US 2003/0040850 A1 (Najmi et al.) 27 February 2003 (27.02.2003), abstract, pages 2-4. 1-41 A,P 1-41 US 2004/0128163 A1 (Goodman et al.) 01 July 2004 (01.07.2004) pages 2 and 3 A,E See patent family annex. Further documents are listed in the continuation of Box C. later document published after the international filing date or priority Special categories of cited documents: date and not in conflict with the application but cited to understand the principle or theory underlying the invention document defining the general state of the art which is not considered to be "A" of particular relevance document of particular relevance; the claimed invention cannot be considered novel or cannot be considered to involve an inventive step when the document is taken alone earlier application or patent published on or after the international filing date document which may throw doubts on priority claim(s) or which is cited to establish the publication date of another citation or other special reason (as document of particular relevance; the claimed invention cannot be considered to involve an inventive step when the document is "Y" specified) combined with one or more other such documents, such combination being obvious to a person skilled in the art document referring to an oral disclosure, use, exhibition or other means document published prior to the international filing date but later than the "&" document member of the same patent family priority date claimed Date of mailing of the international search report Date of the actual completion of the international search 14 July 2004 (14.07.2004) Authorized officer Name and mailing address of the ISA/US VH ad ge Mail Stop PCT, Attn: ISA/US Lynda Jasmin Commissioner for Patents P.O. Box 1450 Telephone No. 308-1113 Alexandria, Virginia 22313-1450

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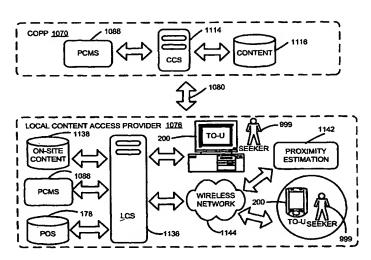
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